



Case Study:

QLD Government – Department of Communities, Child Safety and Disability Services (DCCP)

PowerData Group helped Department of Communities, Child Safety and Disability to convert an out-dated, inflexible IT system architecture to an up to date, client specific solution.

| Client |
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| QLD Government, Department of Communities, Child Safety and Disability Services, Brisbane. |
| Challenge |
| <p>The current system and architecture used and managed by the Department of Communities, Child Safety and Disability Services, was not up to date with the latest technologies.</p> <p>The approach to fix it included detail plans to ensure efficient use of resources and time schedules.</p> <p><i>Documentation</i> includes:</p> <ul style="list-style-type: none"> - Overall scope - Objectives - Governance - Environment and design principles of deployment <p><i>Plans</i> includes:</p> <ul style="list-style-type: none"> - resourcing plan - high level project plan - resourcing needs - impacts analysis and identification of quick wins <p><i>Reporting requirements</i> for various departments includes:</p> <ul style="list-style-type: none"> - Operational - Management - Executive - Senior Strategic teams |

- Investigate current Application (Infopath) for alignment to current Requirements (Caliber).
- Query Database (SQL Server) for Application (Infopath) data behaviour.
- Partnership with Developers to develop the System (HTML) & Requirements clarification.
- Liaised with Testers to validate Test defect & provide requirements clarifications.
- Identifies and business governance groups for change management:
 - o Policy, Legislation and Training considerations.
- Engage the Operation Support Team (post go live).
- Develop and updated Detail Requirement Specification (DRS).
- Sign off by business governance group for system’s GAPs and Improvements.
- Update the Current Requirements (Caliber) to optimize business needs and project outcomes.

The Outcome

- Development of a central business intelligence solution.
- Developed reporting capabilities for various departments.
- Develop corporate Business Intelligence Solution (SharePoint, SQL Server, Power Pivot, Power View).
- Developed current state “As-Is” & “To-Be” solution artefacts.
- Developed functional specifications for internal and external developers.
- Identified Data migration (historic) options as per business needs.
- Identified business requirements for Dimension model for the Data Warehouse Pilot.

Our Work

- Validate Current Requirement (Caliber) with Application behaviour (Infopath).
- Identify current system’s GAPs and Improvement.

Contact

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