



Case Study:

Federal Government – Department of Employment

PowerData Group helped Department of Employment with Qlik Administration, development and support work.

Client

Federal Government, Department of Employment, Canberra.

Challenge

The Department of Employment approached us to help in the delivery of the following:

- The approach to fix it included detail plans to ensure efficient use of resources and time schedules,
- Evaluate business requirements to draft test cases.
- Conduct regression and system tests in accordance with test cases,
- Support various stages of Qlik development lifecycle, and
- Conduct some user administration functions.

- Develop Proof of Concepts (POC) for various projects using QlikView and QlikSense.
- Assist users with demo sessions in using QlikView & QlikSense; converted QlikView applications to QlikSense.
- Create detailed technical specification, business requirements and test case documents.
- Responsible for validating the developed applications against the predefined design standards.
- Assist in creating test case scenarios for end users to test the applications.
- Perform error handling process, debugging and troubleshooting the QlikSense applications.

Our Work

Qlik Support Mailbox Ownership:

- Provide Qlik Support to Department Mail box queries and resolving/closing the incidents raised.
- Create tasks and set dependencies using Qlik Sense QMC.
- Assist in installation and configuration of QlikView and QlikSense servers.
- Optimize the existing data models and load scripts to improve the performance.
- Simplify complex expressions in the dashboards and improving front-end design.
- Implement section access to make the application available to the desired users only.

The Outcome

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